code42

INCYDR PROSTART

We don't believe in long, painful deployments.

Our deployment team has 2 goals:

- **Get you up and running in as little as 5 days.**
- **Transfer the knowledge you need to be successful**

Deployment Timeline

This timeline reflects the average deployment experience.

DAY 1

- Kickoff call covering project scope and prerequisites for deployment

DAY 2 - 3

- Agent rollout via virtual workshops
- Review agent rollout status
- Ecosystem and integration workshops

DAY 4

- Refine and tune deployment at scale
- Use case validation and tuning

DAY 5

- Project review
- Expectations for the next 30 days of use

Deployment Deliverables

Our team of experts will walk you through key deployment phases using a virtual workshop approach. We'll quickly get you on your way to detecting data risk while also sharing best practices based on your Insider Risk Management program objectives.

Deployment Kickoff:

- Discuss project scope and timeline
- Review cloud architecture and design requirements

Administrative Setup:

- Configure SSO/directory services integrations for all users of the application
- Review trust and data preferences, along with risk settings based on your use cases and industry best practices
- Education and documentation regarding maintenance

Incydr Agent Rollout:

- Implement and verify agent settings
- Perform testing and implement agent deployment settings
- Deploy the agent via desired mass deployment software and perform monitoring and corrective tuning
- Validate successful agent rollout and data ingestion checks

Ecosystem Automations and Integrations:

- Configure and validate purchased exfiltration detectors, such as Google Drive or OneDrive
- Setup, configure, and validate purchased ecosystem automations and integrations (i.e. Departing Employee watchlist automation)

Consultation & Best Practices:

- Review and tune use cases specific to your environment and industry standards
- Perform knowledge transfer related to key product features, including but not limited to cases, watchlists, alerts, monitoring and maintenance.
- Configure custom templates to perform on-demand risk detection and investigation searches
- Configure and validate a Code42 supported SIEM integration (if needed)

Review and Next Steps:

- Review and proceed to product usage and other purchased service engagements

Who is Who at Code42

Deployment Team	
Technology Services Engineer(s)	Your technical point of contact during the deployment process. They will deploy the product and provide tailored best practices and recommendations to help you get started.
Insider Risk Advisors	Your point of contact for formulating your Insider Risk Management development program alongside your team. Our recommended advisory services will set you up for long term success.

Ongoing Success Team	
Customer Success Manager	Following deployment, this is your primary point of contact for day-to-day communications and check-ins. They will keep you informed of new product functionality, facilitate subscription updates, and loop in other team members as needed.
Systems Engineer	Your customer success manager will connect you with a systems engineer to demonstrate new functionality and provide technical recommendations to support your product use cases.
Technical Account Manager	A Technical Account Manager is available as an optional, paid service. They serve as a point of contact for technical guidance and escalations.
Technical Support	Our in-house support team is based out of our US office. You can contact them for fast and knowledgeable product support.

Gartner Peer Insights

50+ Verified Security Reviews

★★★★★

4.9 out of 5 stars

About Code42

Code42 is the leader in Insider Risk Management. Native to the cloud, the Code42® Incydr™ solution rapidly detects data loss and speeds incident response without inhibiting employee productivity. With Code42, security professionals can protect corporate data and reduce insider threats while fostering an open and collaborative culture for employees. More than 50,000 organizations worldwide, including the most recognized brands in business and education, rely on Code42 to safeguard their ideas. For more information, visit **code42.com**.